

Need Help?

Internet, AT&T Phone, & U-Verse TV



- [Employee & Retiree Self-Service site](#)
- Discount Support Mailbox: g02511@att.com
- 877.377.9010
- Available M-F, 8 a.m. to 9 p.m. CT
- Available Sat., 8 a.m. to 6 p.m. CT
- Submit an Employee Discount Support Center Contact Form [using this link](#).



Wireless Product Support

- [Employee & Retiree Self-Service site](#)
- 800.331.0500 OR 611 on your wireless phone
- Available M-F, 8 a.m. to 9 p.m. CT
- Available Sat., 8 a.m. to 6 p.m. CT

DIRECTV Support



- [Employee & Retiree Self-Service site](#)
- Discount Support Mailbox: g02511@att.com
- 877.377.9010
- Available M-F, 8 a.m. to 9 p.m. CT
- Available Sat., 8 a.m. to 6 p.m. CT
- Submit an Employee Discount Support Center Contact Form [using this link](#).



Discount Enrollment Site Assistance

Refer to this list of [Common Discount Enrollment Site Errors](#) and how to resolve them.

Note: HR OneStop does not have access to billing accounts. The Customer Service Managers can assist you with eligibility verification and discount enrollment direction, but they cannot access your account and/or make changes to your account. If you have a billing issue, please contact the Employee and Retiree Discount Support Center for all products except Wireless. If you have a wireless billing issue, please contact Wireless Customer Care.

