

Fixed Wireless Internet FAQs

Q: What is Fixed Wireless Internet?

A: Fixed Wireless Internet is an internet solution for people who live in rural areas where high speed internet/broadband services are limited. The product availability is limited to selected areas. It is anticipated to expand to 18 states within AT&T service territory by 2020.

Q: How can I find out if Fixed Wireless Internet is available in my area?

A: You can check service availability [here](#). If the availability isn't displayed, click on "Check Availability."

Q: How do I enroll in the Fixed Wireless Internet employee discount if service is available in my area?

A: Call the Employee Discount Call Center at 877-377-9010. Agents are available M-F, 8 a.m. to 9 p.m. CT, and Sat., 8 a.m. to 6 p.m. CT to help you enroll.

Q: When does my discount start?

A: You can get the employee discounted rate as soon as you place the order.

Q: Who do I contact with billing questions on my account?

A: Call the Employee Discount Call Center at 877-377-9010. Agents are available M-F, 8 a.m. to 9 p.m. CT, and Sat., 8 a.m. to 6 p.m. CT

Q: Where can I find additional information on Fixed Wireless Internet?

A: Visit att.com to find more information, check availability and see additional frequently asked questions.

