Changes Coming to Internet & Fiber Pricing

Good news! Changes are coming to the Employee Discount Program for retired employee for Internet & Internet Powered by AT&T Fiber to make pricing more transparent, easier to understand, more competitive for you in the market, and a better value for you!

Introducing Simplified Pricing

That’s right! Retiree pricing on Internet will be easier to understand. We’re introducing a new, simplified, three-tier pricing structure for Internet & Internet Powered by AT&T Fiber based on the speed you want. Your speed tier will be upgraded to the maximum speed available to you within the speed tier you choose, and you’ll enjoy unlimited data with your plan.

<table>
<thead>
<tr>
<th>Speed Options (Tiers)</th>
<th>Monthly Employee Price*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet 768K to Internet 6M</td>
<td>$15 + $5 Equipment Fee</td>
</tr>
<tr>
<td>Internet 10 to Internet 100</td>
<td>$20 + $5 Equipment Fee</td>
</tr>
<tr>
<td>Internet 1000</td>
<td>$40 + $5 Equipment Fee</td>
</tr>
</tbody>
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*Other than as shown, prices do not include applicable fees and/or taxes.

Great! When does this start?

This is a controlled rollout so wait to be contacted. We’ll start moving retirees to the simplified pricing in September. Watch for an email for information on how to move to the new pricing tiers.

What do I do when I’m contacted?

The email will include all the information you need to know and will include a link to a survey where you will put in your upgrade request. You will only be able to request an upgrade using that survey.

What if I don’t want to wait?

We know you want the fastest speed you can get at the lowest cost you can get it, but please be patient, and wait until you hear from us. When we reach out to you will depend on a variety of factors including speed availability in your area and whether or not a technician needs to do the installation. Until you upgrade, you’ll continue to receive your 50% discount on all speeds.

Please don’t reach out to the Employee & Retiree Service Center to request an upgrade. They will not be able to assist you. We’ve done our best to answer many of the questions we think you’ll have in the FAQs document available here.