



Terms & Conditions – Wireline & DSL

Employee Discount Program - Active Employees & Retirees

Revised June 2018



Terms & Conditions

Read these Terms and Conditions very carefully: As a participant in the AT&T Employee Discount Program discount for wireline and DSL, you are subject to all of the following Terms and Conditions as well as any guidelines specific to your discount. Failure to adhere to these Terms and Conditions will result in the loss of any discount being received and removal from participation in the program. The Employee Discount Program is not a contract or assurance of compensation, continued employment, or ERISA benefit of any kind. AT&T, in its sole discretion, reserves the right to amend, modify, change or discontinue all or any part of the AT&T Employee Discount Program at any time.

- Eligible employees/retirees may enroll in one discount at their primary home address as shown in eLink.
- Local wireline service, primary line and all additional lines (ADLs) must be billed in the name and social security number of the eligible employee at their primary home address as shown in eLink.
- The listed name on the account must match the employee/retiree's name or initials. Dual name billing is not allowed on employee/retiree accounts.
- The main phone line and each additional line must have AT&T selected as its local toll and long-distance carrier (if service is available).
- Discounted employee/retiree accounts are billed monthly & are not allowed to be placed on temporary or vacation "suspend" status.
- Removal of a long-distance component required for any wireline discount will result in the employee/retiree losing eligibility to receive the employee/retiree discount, and the account being automatically moved to an AT&T MTS long distance plan.
- Wireline equipment and services required for official company business are not covered by discounts offered through the Employee Discount Program but are covered by the Company Official Use Policy.
- Business accounts are not eligible to participate in the wireline and/or DSL discount. Employees are not permitted to use their residential discounted accounts as a business account. Discounted accounts are for residential use only, not for business use, including but not limited to telemarketing, autodialing, or long distance or local toll access to the Internet. If you use the plan for any non-residential purpose, you will lose eligibility to receive the employee discount for misuse.
- Employees/Retirees may not use the discounted services provided under this plan improperly or for personal or financial gain.
- Accounts must be "paid in full" prior to enrollment in the wireline and/or DSL discount, and employees/retirees must maintain and keep the account(s) in good standing.
- All AT&T Credit and Collection Policies for each respective product and/or service will apply. Employee/Retiree's whose AT&T Voice Discount Plan has been involuntarily removed after the respective Credit and Collection Policies have been administered, may re-enroll, once all credit and collection and eligibility conditions have been met.
- Employees/Retirees are responsible for checking their billing statements each month to validate their discount is being applied.



- Bill adjustments on any employee/retiree account may be limited to a maximum of three months unless otherwise provided by a specific regional discount.
- Directory Assistance and/or 411 calls are not eligible for discount under the employee discount program, and no request for credit adjustments will be accepted.
- Eligible active management employees must enroll in AT&T eBill with paper suppression on the Account Management section of att.com to be eligible to receive the 9 State In-Region Discount, 12 State In-Region or Out-of-Region wireline discount.
- Employees/Retirees are not eligible to participate in the AT&T Voice Discount Plan and any other type of discount program concurrently, i.e., LifeLine. The employee/retiree must make the determination and notify the billing office which discount program in which they want to participate. Special retail discounts and rates are not allowed for employee accounts.
- Employees/Retirees who fail to comply with these guidelines may also be in violation of the AT&T Code of Business Conduct. Consequences of non-compliance may include loss of discount and removal from participating in the plan as well as disciplinary action up to and including dismissal.
- When one or more eligible employees/retirees have the same primary home address, each eligible employee can enroll in a wireline and DSL discount (based on service availability).
- AT&T may review employee/retiree accounts to verify eligibility and compliance with program requirements.
- Individual Business Units may not modify this plan.

